Cindy Fong 240 26th Avenue, #3 San Francisco CA 94121

Sep 4th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

There are two major ISPs where I live. They are AT&T and Comcast.

I have had AT&T home service starting with the telephone for many years as it was the only telephone service provider. Decades later, AT&T also became my Internet Service Provider. The internet service was good at first, then the speed began to slow down and browsing started to lag, and no internet connection started to show up frequently while browsing. But the increasing cost of the service did not slow down.

I currently have fiber internet and telephone service with Sonic. I learned of Sonic from friends who were extremely satisfied with its internet speed delivery and price. When Sonic became available in my neighborhood, I switched over without hesitation. I am now paying less and getting much more.

We need competition to promote good services, reasonable prices and innovations.

Thank you for your attention.

Sincerely,

Cindy Fong